



MAINE JUDICIAL BRANCH
ADMINISTRATIVE OFFICE OF THE COURTS

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FOR IMMEDIATE RELEASE

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November 24, 2020

eFiling Launches in Bangor Courts and the Statewide Business and
Consumer Docket (BCD) on November 30, 2020

Effective November 30, 2020, eFiling will be available for at the BCD and for **all cases except for criminal, civil violations, juvenile, protection from abuse, and protection from harassment cases** in Bangor courts. eFiling will be mandatory for attorneys and self-represented parties filing **more than six** non-emergency cases in a calendar year.

- **Access to public electronic court records** is available through the Maine Judicial Branch Odyssey Portal. *Electronic court records are available **only** in courts and for cases where eFiling has been implemented.* See the [Maine Rules of Electronic Court Systems](#) for more information.
- **Parties and attorneys of record** may request remote access to all electronic court records in their cases on the [Maine Judicial Branch Odyssey Portal](#) after registering. For more information go to www.courts.gov/ecourts.
- **New electronic court forms** are available on the JB website [HERE](#) and will be required effective December 14, 2020. *Note: Paper summons packages may be exchanged for new forms at no cost by returning the old forms to a courthouse.*
- **Help at the courthouse** — Public Access Computers (PACs) will be available at the Penobscot Judicial Center. Clerks will be available at the courthouse to help unrepresented parties use the terminals.
- **Guide & File**, an interactive, web-based application that helps self-represented parties file court documents, will be available for Small Claims cases. Additional case types will be added to Guide & File in the future.
- **Training for eFiling** — A revised schedule of free, online new filer training dates for attorneys and others is available on the Judicial Branch's eCourt's webpage, www.maine.courts.gov/ecourts. A link to register for training is also available on the page, along with more information on Maine eCourts.
- **Technical support and helplines**
 - Technical support is provided by Tyler Technologies' call centers from 8 a.m. to 8 p.m. EST at **1-800-287-5377**.
 - The Judicial Branch is available for questions about Maine eCourts during normal business hours by contacting ecourts@courts.maine.gov.
 - As always, you may ask general questions about a case or the courts by contacting info@courts.maine.gov.

Stay tuned for more information about trainings, resources, and other Maine eCourts news at
www.maine.courts.gov/ecourts.

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Contact accessibility@courts.maine.gov
with requests for disability accommodations.

TTY: Maine Relay 711
www.courts.maine.gov

Contact interpreters@courts.maine.gov
with requests for interpreters.

